

# PRIVACY POLICY

## Preamble

Ontario Bobsleigh Skeleton Association (OBSA) is subject to the **Personal Information Protection and Electronic Document Act** ("the Act") which sets out principles of fair information practices that form ground rules for the collection, use and disclosure of personal information.

In accordance with the Act, OBSA is responsible for the protection of personal information and the fair handling of it at all times both throughout the organization and in dealings with third parties.

## Aim

The aim of the OBSA Privacy Policy is to provide direction for how personal information will be collected, used and disclosed within OBSA.

## General Policy

Before or when any personal information is collected by or on behalf of OBSA, OBSA will identify the reason(s) for collecting the information and how it will be used. If the reason(s) for collecting the information and/or how it will be used changes after the information is collected, OBSA will inform the affected individual(s) and obtain consent before the information is used.

Personal information may be collected from more than one source and combined.

OBSA requires an individual's consent to the collection, use and/or disclosure of personal information.

- i. Before or when any personal information is collected by or on behalf of OBSA, or when the reason(s) for collecting the information and/ or how it will be used changes, OBSA will obtain consent from the individual whose information is collected, used or disclosed.
- ii. Consent may be obtained in person, by phone, by fax, by mail, by email or by internet or by any other reasonable method whether express or implied.

OBSA limits the information it collects to what is needed for specific purposes identified by OBSA at the time the personal information is collected.

OBSA will limit the use and disclosure of the personal information it has collected to the purpose(s) for which it was collected, unless the individual otherwise consents or the use or disclosure is authorized by law.

Where possible, OBSA will use contracts or other agreements to ensure the protection of personal information that has been collected by OBSA and that is transferred to a third party for use, including but not limited to:

- i. The personal information transferred to a third party will be limited to what is needed by and for the purposes necessary for the third party to fulfill the contract or agreement.
- ii. The third party will be required to refer to OBSA any requests for access to or complaints about the information provided.
- iii. When the personal information is no longer required by the third party, the third party will be required to either return the information to OBSA or dispose of it in a manner acceptable to OBSA.

Personal information collected by or on behalf of OBSA will be retained only as long as necessary to satisfy the purpose(s) for which it is collected. Any personal information collected by or on behalf of OBSA that is no longer required for an identified purpose or a legal requirement will be destroyed, erased or rendered anonymous in a manner that will prevent improper access.

OBSA will make efforts to keep the personal information collected as accurate, complete and up-to-date as is necessary, taking into account the purpose(s) for which the information is collected and the interests of the individual.

OBSA will make efforts to protect the personal information collected with appropriate safeguards and security measures:

1. Information may only be accessed by approved officials or employees or by other persons designated as such by OBSA, and only to the extent necessary for the identified purpose(s);
2. Personal information will only be disclosed to a third party when:
  - i. Reasonable steps are taken to identify the individual requesting the personal information;
  - ii. The individual requesting the information is able to establish his/her right to access the personal information requested;
  - iii. The proposed use of the personal information requested is consistent with the consent given with respect to the collection, use and/or disclosure of the personal information.
3. Personal information may only be stored, modified or deleted by the President or his/her designate as set out herein;
4. Physical safe guards include restricted physical access to OBSA offices and secure storage facilities;
5. Technology safeguards include restricted file access, computer passwords, firewalls and file encryption procedures.

Any requests or enquiries about this policy can be directed to the OBSA Office.

Any individual that has provided personal information to OBSA shall have access to that personal information collected, used or disclosed by or on behalf of OBSA.

An individual may review, amend or update the personal information collected about him/her.

If OBSA refuses access to an individual to the personal information collected, OBSA will provide to the individual the reason(s) for the refusal and any recourse available.

Where possible, a response to a request for access to personal information by an individual will be made within 30 days of the request.

OBSA will make every effort to provide access of any individual to his/her personal information at minimal or no cost. If cost is anticipated to provide the information requested, OBSA will advise of the cost prior to disclosing the information.

OBSA will investigate and respond to all concerns about any aspect of the collection, use and disclosure of personal information in a timely manner. Where necessary, an individual will be advised of available avenues of complaint including the Office of the Privacy Commissioner of Canada.

OBSA will take appropriate measures to correct any inaccurate personal information that is identified or to modify policies or procedures where necessary.

OBSA is responsible for maintaining and protecting all personal information that it collects.

The OBSA President has the primary responsibility for ensuring compliance with the OBSA Privacy Policy as set out herein and has the authority to intervene on privacy issues that relate to any of OBSA's operations. The President is responsible for the following:

1. Collection, use and disclosure of personal information;
2. Responding to requests and general inquiries for personal information;
3. Responding to requests for correction to personal information;
4. Responding to complaints about the collection, use and disclosure of personal information by OBSA;
5. Explaining the purpose(s) for the collection, use and disclosure of personal information;
6. Explaining the procedure to withdraw consent and the consequences, if any of such a withdrawal.

The President may delegate any responsibilities set herein to another OBSA employee or to an individual approved by OBSA. All OBSA officials and employees, or any individual approved by OBSA to handle any responsibilities set out herein, are required to understand the nature and scope of and adhere to the OBSA Privacy Policy.